

Sendburg | Security & Compliance Overview

Sendburg Technologies Private Limited - send-burg.com - Last updated: July 4, 2026

CERTIFICATIONS & COMPLIANCE

SOC 2 Type II	Certified. Controls audited against the AICPA Trust Services Criteria. Report available to qualified prospects under NDA.
GDPR	Full compliance with EU Regulation 2016/679. Data subject rights operationalized; DPA available for enterprise customers.
Lawful basis	Legitimate interest (Art. 6(1)(f)) for B2B professional contact data, with balancing tests documented.

ENCRYPTION & ACCESS CONTROL

In transit	All traffic encrypted with TLS 1.3.
At rest	AES-256 encryption; keys managed on dedicated infrastructure with regular rotation.
Access control	Role-based access, principle of least privilege, full audit log of data access events. No staff access to customer data without documented business justification.

INFRASTRUCTURE & OPERATIONS

Hosting	Oracle Cloud Infrastructure (SOC 2, ISO 27001, FedRAMP at provider level). US & EU data residency.
Availability	99.9% uptime commitment with 24/7 infrastructure monitoring and automatic failover.
Patching	Security patches applied within 24 hours.
Backups	Daily encrypted backups with 30-day retention.

DATA SOURCING & SUBJECT RIGHTS

Sources	Public and licensed sources only - business contact data exclusively. No purchases from unvetted data brokers.
Verification	Contact records re-verified on a rolling basis; invalid records purged.
Opt-out	Self-serve removal at send-burg.com/opt-out . Deletion requests completed within 30 days with certificate of destruction on request.

SUB-PROCESSORS

Oracle Cloud	Cloud infrastructure & object storage
Google	AI processing & OAuth authentication
Anthropic	AI account briefings & intelligence synthesis (Claude)
Dodo Payments	Payment processing
Brevo	Transactional email delivery
Zoho	Business email & support communications